

**TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT**  
**(Under 37 CFR 1.97(b) or 1.97(c))**

Docket No.  
**16564-US-CONT**

In Re Application Of: Chang LIM, et al.

Serial No.	Filing Date	Examiner	Group Art Unit
10/796,051	March 10, 2004	Bharat BAROT	2155

Title:

**INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD**

Address to:  
**Assistant Commissioner for Patents  
Washington, D.C. 20231**

**37 CFR 1.97 (b)**

1.  The Information Disclosure Statement submitted herewith is being filed within three months of the filing of a national application; within three months of the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or before the mailing date of a first Office Action on the merits, whichever event occurs last.

**37 CFR 1.97 (c)**

2.  The Information Disclosure Statement submitted herewith is being filed after three months of the filing of a national application, or the date of entry of the national stage as set forth in 37 CFR 1.491 in an international application; or after the mailing date of a first Office Action on the merits, whichever occurred last but before the mailing date of either:

1. a Final Action under 37 CFR 1.113, or
2. a Notice of Allowance under 37 CFR 1.311,

whichever occurs first.

Also submitted herewith is:

- a certification as specified in 37 CFR 1.97(e);

**OR**

- the fee set forth in 37 CFR 1.17(p) for submission of an Information Disclosure Statement under 37 CFR 1.97(c).

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**(Under 37 CFR 1.97(b) or 1.97(c))**

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**16564-US-CONT**

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Serial No.	Filing Date	Examiner	Group Art Unit
10/796,051	March 10, 2004	Bharat BAROT	2165

Title:

**INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD**

**Payment of Fee**

(Only complete if Applicant elects to pay the fee set forth in 37 CFR 1.17(p))

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- The Assistant Commissioner is hereby authorized to charge and credit Deposit Account No. 13-1717 as described below. A duplicate copy of this sheet is enclosed.
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\*This certificate may only be used if paying by deposit account.

*Mark Budd*

Signature

S. Mark Budd

53,880

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\* 2 3 5 5 3 \*

Dated: July 8, 2005

PTO/SB/08a (08-03)

Approved for use through 07/31/2006. OMB 0651-0031  
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Substitute for form 1449A/PTO

INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

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of

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## Complete if Known

Application Number	10/796,051
Filing Date	March 10, 2004
First Named Inventor	Chang LIM
Art Unit	2155
Examiner Name	Bharat BAROT
Attorney Docket Number	16564-US-CONT

## U. S. PATENT DOCUMENTS

Examiner Initials <sup>a</sup>	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> ( <i>if known</i> )			
		US- 6,289,370	09-11-2001	Panarello, et al.	
		US- 6,003,084	12-14-1999	Green, et al.	
		US- 5,928,333	07-27-1999	Landfield, et al.	
		US- 5,815,665	09-29-1998	Teper et al.	
		US- 5,796,952	08-18-1998	Davis et al.	
		US- 5,784,058	07-21-1998	LaStrange et al.	
		US- 5,778,174	07-07-1998	Cain	
		US- 5,678,041	10-14-1997	Baker et al.	
		US- 5,586,260	12-17-1996	Hu	
		US- 6,079,020	06-20-2000	Liu	
		US- 5,948,054	09-07-1999	Nielsen	
		US- 6,056,575	04-25-2000	Paulsen et al.	
		US- 5,768,271	06-16-1998	Seid et al.	
		US- 6,233,618	05-15-2001	Shannon	
		US- 6,104,699	08-15-2000	Holender et al.	
		US- 6,032,175	02-29-2000	Fletcher et al.	
		US- 5,872,918	02-16-1999	Malomisoky et al.	
		US- 5,854,903	12-29-1998	Morrison et al.	

## FOREIGN PATENT DOCUMENTS

Examiner Initials <sup>a</sup>	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>d</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> ( <i>if known</i> )				

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## **INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

*(Use as many sheets as necessary)*

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of 2

**Complete if Known**

Application Number	10/796,051
Filing Date	10 March 2004
First Named Inventor	Chang LIM
Art Unit	
Examiner Name	
Attorney Docket Number	16564-US-CONT

**U. S. PATENT DOCUMENTS**

## **FOREIGN PATENT DOCUMENTS**

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Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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**CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 18)**Docket No.  
16564-US-CONT

Applicant(s): Chang LIM, et al.

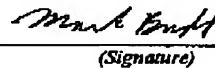
Serial No.	Filing Date	Examiner	Group Art Unit
10/796,051	March 10, 2004	BAROT, BHARAT	2155

Invention:  
**INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD**

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